# Remedies in Digital Markets: Dealing with Moving Targets

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#### **MOVING TARGETS**





# CHALLENGING CONTEXT TO DESIGN REMEDIES I



- Dynamic markets
  - Fast changes in structure and business models
  - Innovation quickly blurs and reshapes the boundaries of markets
- Complex characteristics
  - Multi-sided platforms
  - Network effects of different intensities
  - Data as an input
  - Economies of scope and ecosystems
  - Zero pricing markets etc.
- Increasing interdisciplinary challenges (privacy and data protection, freedom of speech, sectoral regulations – telecom, banking, etc.)



### CHALLENGING CONTEXT TO DESIGN REMEDIES II



- Potential spillover effects of a remedy in adjacent markets and ecosystems
  - Important to consider the interfaces in ecosystems
- Global Platforms v. National Jurisdictions
  - Difficulties in designing national remedies
  - Consider impact of balkanization of platforms and development of multiple paths



#### **UNCERTAINTY, ERRORS AND RISK ASSESSMENT**

- Two levels of uncertainty (compounded effect)
  - Identification of the infringement
  - Design of the remedies
- Remedies in digital markets are more subject to errors:
  - Type I error (false positives) over-inclusive remedies with negative spillover effects
  - Type II error (false negatives) under-inclusive remedy not solving the antitrust concern
- Important to balance probabilities and weigh the potential negative effects of both types of errors

(choosing between imperfect alternatives)



#### **EMERGING REMEDIES IN DIGITAL MARKETS**

- Authorities face the challenge of designing clear, precise and proportionate remedies in dynamic markets
- Some recent discussions on remedies applied to digital platforms
  - Non-discrimination remedies dealing with leveraging/self-preferencing
  - Interoperability effects on intra and inter-platform competition
  - Remedies addressing access to data/data portability
  - Limits on data gathering
  - Design of contractual provisions (e.g. narrow parity clauses in OTAs)

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- "Killer acquisitions"/"acqui-hire" emerging discussion on remedies focusing on preserving "potential competition"
- Challenges to implement structural remedies
- Potential emergence of more complex behavioral remedies

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#### **ANTITRUST V. REGULATORY REMEDIES**

- After identifying a competitive concern, it is important to ask:
  - what type of remedy is best suited to deal with the problem?
  - What type of authority can best implement/monitor remedies?
- Regulatory agencies with specialized knowledge and monitoring capabilities may be best suited to design and implement remedies
- Regulatory or quasi-regulatory remedies may be necessary/adequate

| Antitrust Remedy  | Regulatory Remedy  |
|---|--|
| Limited to the company(ies) investigated                | Applied to all agents in the same position in the market           |
| Ex post (except for mergers)                            | Ex ante  |
| Limited intervention: structural or targeted behavioral | Broader intervention: more room for detailed behavioral provisions |
| Each adaptation requires an exceptional procedure       | Allows for constant adaptation of the regulation                   |



#### **IMPORTANCE AND LIMITS OF MARKET TESTS**

 Market tests are relevant and can help to reduce information asymmetries in the design of remedies

however...

- Important to clearly define the competitive concern that must be addressed by the remedy
- Significant role of the investigated party in proposing solutions for a specific concern
- **Testing solutions** with affected stakeholders (competitors, suppliers and customers)
  - Careful with biased inputs from certain players
- Important interface with regulatory agencies (where applicable)



#### **MONITORING AND ADAPTING REMEDIES**

- Dynamic markets require **adaptative remedies**
- Importance of reporting and monitoring tools
- Procedure to adapt remedies as the market evolves
- Procedure to drop remedies that are no longer necessary
- Be careful with **long-term remedies** in rapid evolving markets
- **Ex-post evaluation** of the impact of the remedy



## **SOME FINAL REMARKS**

 Competition Law remains a relevant framework to identify market failures, distortions and infringements in digital markets

However...

- Remedy design will require deeper reflections and relevant adjustments in dynamic markets
- Competition law may not provide the best suited tools to remedy the problems identified

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- Important to broaden the tool kit and consider when ex ante rules/regulations may also be necessary
  - More interaction with regulatory agencies
  - Increasing importance of competition advocacy
- International cooperation and coordination

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# Thank you

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